

تذاكر السفر
TRAVELING TICKETS

حجوزات فندقية
HOTEL RESERVATION

تأشيرات سفر
TRAVEL VISA

تأمين السفر
TRAVEL INSURANCE

خدمات الشحن
CARGO SERVICES

Updated on 13/8/2023

Dear Customer,

Thank you for booking with United Travel & Cargo Services

Please find your E-Ticket copy. (Make sure the E ticket no. is present in the reservation and printout) Have a safe and pleasant trip

Note: It is recommended to re-confirm the reservation at least 48-72 Hours prior to departure. Failure to use first segment/sector may result in automatic cancellation/ No-Show of entire journey.

- Please carry a printout of your e-ticket along with a valid visa and passport with a minimum validity of 6 months from the date of travel.
- Quote your Airline Booking Reference/E ticket no. for all your communication with the Airline.
- All times indicated are local times (in 24 hours' format) at the applicable city/country.
- Check-in time is at least 3 hours prior to departure for international and 2 hours for domestic.
- If you wish to cancel /reschedule your reservation(s), the respective airline penalties/charges may be applicable, which may vary by airline policies. In addition, U. Travel service charges may apply.
- Any cancellation must be intimated at least 72 hours or 96 hours in some airlines prior to flight departure. The ticket may be deemed non- refundable if canceled under 72 hours or 96 hours of departure. In case a passenger fails to show up at the airport on time the ticket amount is forfeited by the airline.
- In case your flight is transiting through a country apart from your destination, please ensure to carry a valid transit visa (if applicable) to avoid boarding denial. In case of any additional information about transit visa please contact a U.travel consultant. For eg: some countries where transit visa is required are United Kingdom, USA, Australia, Canada.
- If a ticket is canceled directly from the airlines website, office or call center, the customer needs to intimate U.Travel for the refund to be processed. All refunds and Cancellation penalties are applicable as per airline policies.
- **DISCLAIMER OF LIABILITY** - U. Travel is acting as a mere agent for suppliers in selling travel-related services, or in accepting reservations or bookings for services that are not directly supplied by this travel agency (such as air and ground transportation, hotel accommodations, meals, tours, cruises, etc.). This agency, therefore, shall not be responsible for breach of contract of any intentional or careless actions or omissions on part of such suppliers, which result in any loss, damage, delay, or injury to you or your travel companions or group members. Travel agent shall not be responsible for any injuries, damages, or losses caused to any traveler in connection with terrorist activities, social or labor unrest, mechanical or construction failures or difficulties, diseases, local laws, climatic conditions, criminal acts or abnormal conditions or developments, or any other actions, omissions, or conditions outside the travel agent's control. Traveler assumes complete and full responsibility for, and hereby releases the agent from any duty of, checking and verifying any and all passport, visa, vaccination, or other entry requirements of each destination, and all safety or security conditions at such destinations, during the length of the proposed travel. By embarking upon his/her travel, the traveler voluntarily assumes all risks involved in such travel, whether expected or unexpected. Traveler is hereby warned of such risks, and is advised to obtain appropriate insurance coverage against them. Traveler's retention of tickets, reservations, or bookings after issuance shall constitute a consent to the above, and an agreement on his/her part to convey the contents hereto to his/her travel companions or group members.

IMPORTANT!!! If you are at an airline ticket or passenger check-in counter with your confirmed ticket and find that the airline shows no reservations for you –do not leave the counter. Check your ticket. If the status box shows "OK" for the flight in question, the airline must accommodate you on that flight, or if that is not possible, they must either find a substitute flight or pay you denied boarding compensation. If necessary, ask to speak to a supervisor. U.Travel will not be liable in case boarding is denied by the airline. Should you require any further information, please feel free to revert & do not hesitate to contact us on our contact numbers or emails.

Best Regards,

Team U. Travel